Friends & Family Survey RESULTS & ACTION

Period:August 2021 No. of Surveys: 13

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total		
Total	11	2	0	0	0	0	13	0% 0% 0%	Extremely Likey
Extremely Likey	11	0	0	0	0	0		15%	Likely
Likely	0	2	0	0	0	0			
Neither Likely or unlikely	0	0	0	0	0	0			Neither Likely or
Unlikely	0	0	0	5	0	0		85%	unlikely Unlikely
Extremely unlikely	0	0	0	0	7	0			
Don't Know	0	0	0	0	0	0			
	Extremely Likey Likely Neither Likely or unlikely Unlikely Extremely unlikely	LikeyTotal11Extremely Likey11Likely0Neither Likely or unlikely0Unlikely0Extremely unlikely0	LikelyTotal112Extremely Likely110Likely02Neither Likely or unlikely00Unlikely00Extremely unlikely00	Extremely LikeyLikely or unikelyTotal1120Extremely Likey1100Likely0200Neither Likely or unlikely0000Likely00000Likely00000Likely00000Likely00000Likely00000Likely00000Likely00000Likely00000Likely00000	Extremely LikeyLikely solution unikeyLikely solution unikeyUnikely solution unikeyTotal11200	Extremely LikeyLikely sheet unikeyLikely sheet unikeyExtremely unikeyTotal112000Extremely Likey1100000Likely0200000Neither Likely or unlikely000000Likely0000000Likely0000000Neither Likely or unlikely000000Likely0000000Likely0000000Likely0000000Likely0000000Likely0000000Likely0000000Likely0000000Likely0000000Likely0000000Likely0000000Likely0000000Likely0000000Likely0000000Likely<	Extremely LikeyLikey solutionLikey solutionLikey solutionLikey solutionLikey solutionLikeyLonTotal1120000Extremely Likey1100000Likely020000Neither Likely or unlikely00000Likely000000Likely000000Likely000000Likely000000Likely000000Likely000000Likely000000Likely000000Likely000000Likely000000Likely000000Likely000000Likely000000Likely000000Likely000000Likely000000Likely000000Likely0000 </td <td>Extremely LikeyLikey PLikey PLikey PLikey PLikey PLikeyDon'n PTotalTotal11200013Extremely Likey11000013Likely02000014Neither Likely or unlikely0000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely0000000Likely000</td> <td>Extremely LikelyLikely or unikelyLikely unikelyDon'n KnowTotalTotal11200013Extremely Likely11000014102000014Likely0020000Neither Likely or unlikely00000Unlikely0000085%Extremely unlikely00070</td>	Extremely LikeyLikey PLikey PLikey PLikey PLikey PLikeyDon'n PTotalTotal11200013Extremely Likey11000013Likely02000014Neither Likely or unlikely0000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely00000014Likely0000000Likely000	Extremely LikelyLikely or unikelyLikely unikelyDon'n KnowTotalTotal11200013Extremely Likely11000014102000014Likely0020000Neither Likely or unlikely00000Unlikely0000085%Extremely unlikely00070

Comments, Feedback & Actions:

Likely Comments : Very welcoming* *I find doctor very capable**** Extrely Likely Comments**Don't have to wait days for an appointment - Staff all polite.* Happy with GPs and Staff**We are treated well by GPs and staff**I am satisfy with my Doctor's Services & Behaviour.**I am seen on the same day and treated. I am happy.**I am always pleased with the way I am treated by the doctors and staff. i would refer people to the doctors as they are understanding and friendly and always willing to help.**I must say that the service in this centre is very good, and I would not hesitate to recommend any one to see my doctor,**I always get to see doctor when needed, they have always been good to me and my family.**I can make appointment easily.**Because he is a very good doctor.**I can make appointment easly no waiting.**

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.